

Clearing Cache in Your Browser

Web browsers are designed to store web pages locally on your computer in an area called “cache.” When you visit the same page for a second time, the browser speeds up display time by loading the page locally from the cache instead of downloading the page again.

This practice sometimes results in older versions of the web pages being displayed and can cause CM/ECF to exhibit unexpected behavior. To cure the problem, try clearing your cache.

Please follow the steps below.

- Open your Internet Browser.
- Click on **Tools** which is located on the **Task Bar**
- Click on **Internet Options**
- Make sure you are in the **General Folder**
 - Click on **Delete Files**, which is located under **Temporary Internet Files**
 - Click on the **white box** next to **Delete all offline content**
 - Click on **OK button**
 - An hour glass will display. Your cache is cleared once the hour glass disappears.
- Click on the **OK** button.