

CM/ECF Password Reset

Following are print screens that will show in succession when resetting your password in CM/ECF v4.1. When performing this task, you should not have a lot of applications or browsers opened on your computer to avoid any interference in resetting the password.

IMPORTANT: If the system tells you to wait a specific amount of time before attempting to insert your password again, you must do so before you start the CM/ECF Password Reset Process.

The first thing you need to do is click "here" as shown on the screen below.

CM/ECF Filer or PACER Login

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged.

Instructions for viewing filed documents and case information:
If you do not need filing capabilities, enter your PACER login and password. If you do not have a PACER login, you may register online at <http://pacer.psc.uscourts.gov>.

Instructions for filing:
Enter your CM/ECF filer login and password if you are electronically filing something with the court.

If you forgot your CM/ECF password, you can request a password reset [here](#)

Authentication	
Login:	<input type="text"/>
Password:	<input type="password"/>
Client code:	<input type="text"/>

IMPORTANT NOTICE OF REDACTION RESPONSIBILITY: All filers must redact Social Security or taxpayer-identification numbers; dates of birth; names of minor children; and financial account numbers, in compliance with [Fed. R. Bankr. P. 9037](#). This requirement applies to all documents, including attachments.

I understand that, if I file, I must comply with the redaction rules. I have read this notice.

This following screen will be displayed for you to insert your login [i.e atty10911].

CM/ECF Password Changes - Central District of California Bankruptcy Court

This page is for CM/ECF logins only, it will not work for PACER accounts.
For a lost password on a PACER account, please contact the [PACER Service Center](#).

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry or use or any use that attempts to circumvent access controls or PACER billing processes is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged. -><https://ecf-test.cacb.uscourts.gov><-

Enter your login ID here and click on "Submit":

<input type="text" value="PresleyAttyDB"/>	<input type="button" value="Submit"/>	<input type="button" value="Reset"/>
--	---------------------------------------	--------------------------------------

Enter login and click the Submit button

After inserting your login and clicking the Submit button, the following screen will be displayed. Please do not close out this screen. Based on the information in the following screen shot, you should access your email account and open the message sent as a result of your desire to reset your password.

CM/ECF Password Changes - Central District of California Bankruptcy Court

This page is for CM/ECF logins only, it will not work for PACER accounts.
For a lost password on a PACER account, please contact the [PACER Service Center](#).

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry or use or any use that attempts to circumvent access controls or PACER billing processes is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged. -><https://ecf-test.cacb.uscourts.gov><-

E-Mail has been sent from cmecfhelpdesk@cacb.uscourts.gov.

Your request has been processed and an e-mail message has been sent to the address of record for the **PresleyAttyDB** account with a URL that will allow a change to the password. ← Go to email account for the message

All activity is logged. Any attempt to bypass the security or billing features of this web site or the CM/ECF system is prohibited and subject to prosecution under Title 18 of the U.S. Code.

In the email message you will see a URL hyperlink as shown in the following screen. Clicking on the link will display another screen on your computer



Re: CACB CM/ECF Password Reset Request

Phyllis Presley to: phyllis_presley

10/10/2011 08:42 P

[Show Deta](#)

On Mon, Oct 10, 2011 at 8:36 PM, <cmecfhelpdesk@cacb.uscourts.gov> wrote:

This e-mail was sent the to address of record, presleytest@gmail.com, for the CM/ECF account "PresleyAttyDB".

This message was sent in response to a request to change your password. If you did make this request and still wish to reset your password, click on the URL below to complete the process. If you did not make this request, please delete this e-mail. The password will remain unchanged.

To reset your CM/ECF password (account "PresleyAttyDB"), use this URL:

<https://ecf-test.cacb.uscourts.gov/cgi-bin/lostPassword.pl?key=VqHse0wbKtiHpwxQ5Iqk> ← Click on hyperlink

After clicking the link in the email, the screen shown below will display. Please insert your login and NEW password and then click the Submit button. You should write down the new password for your future use.

CM/ECF Password Changes - Central District of California Bankruptcy Court

This page is for CM/ECF logins only, it will not work for PACER accounts.
For a lost password on a PACER account, please contact the [PACER Service Center](#).

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry or use or any use that attempts to circumvent access controls or PACER billing processes is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged. -><https://ecf-test.cacb.uscourts.gov><-

Enter your ECF login ID and new password (*password MUST be minimum of 8 characters consisting of upper & lower case letters and include digit or special character*), then click on "Submit":

ECF ID:
Password:

Insert password and new login and click Submit

After inserting your login and new password in the prior screen, the following screen will display. Please click the "clicking here" hyperlink.

CM/ECF Password Changes - Central District of California Bankruptcy Court

This page is for CM/ECF logins only, it will not work for PACER accounts.
For a lost password on a PACER account, please contact the [PACER Service Center](#).

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry or use or any use that attempts to circumvent access controls or PACER billing processes is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged. -><https://ecf-test.cacb.uscourts.gov><-

Updating your password...
Your password has been changed and the new password is now active.
You can now login by [clicking here](#).

Click on the clicking here hyperlink

After you have clicked the “clicking here” hyperlink from the following screen shot, the CM/ECf Filer or PACER Login screen is displayed. You must re-enter your login and NEW password and check the redaction responsibility box to login to the system.

CM/ECF Filer or PACER Login

Notice
This is a **Restricted Web Site** for Official Court Business only. Unauthorized entry is prohibited and subject to prosecution under Title 18 of the U.S. Code. All activities and access attempts are logged.

Instructions for viewing filed documents and case information:
If you do not need filing capabilities, enter your PACER login and password. If you do not have a PACER login, you may register online at <http://pacer.psc.uscourts.gov>.

Instructions for filing:
Enter your CM/ECF filer login and password if you are electronically filing something with the court.

If you forgot your CM/ECF password, you can request a password reset [here](#).

Authentication

IMPORTANT NOTICE OF REDACTION RESPONSIBILITY: All filers must redact: Social Security or taxpayer-identification numbers; dates of birth; names of minor children; and financial account numbers, in compliance with [Fed. R. Bankr. P. 9037](#). This requirement applies to all documents, including attachments.

Login:

Password:

Client code:

I understand that, if I file, I must comply with the redaction rules. I have read this notice.

Login Clear

If your password does not work after following all of the above steps then do the following:

1. Clear your cache
 - a. Go to Tools > Internet Options > Delete browsing history
2. Close all internet browser screens
3. Reopen the internet and go to the CM/ECF Filer or PACER Login screen and redo the password reset again [IMPORTANT: If the system tells you to wait a specific amount of time before attempting to insert your password again, you must do so or the lock out will increase with each additional attempt].